

Customer Proprietary Network Information (CPNI)

What is CPNI?

Customer Proprietary Network Information (CPNI) is information that SNC and other telecommunications carriers obtain when providing your telecommunications services to you. CPNI includes the types of telecommunications services you currently purchase, how you use them, and the billing information related to those services, including items such as the types of local, long distance and wireless telecommunications services that you have purchased and your calling details. Your telephone number, name and address are not considered CPNI.

Use and Disclosure of CPNI

We use your CPNI to offer you additional services of the type you already purchase from SNC. We also may use your CPNI to offer you products and services, packages, discounts and promotions from our subsidiaries and business partners such as High Speed DSL Internet access, wireless service and TV services, which may be different from the types of services you already purchase.

SNC uses technology and security features and strict policy guidelines to safeguard the privacy of CPNI and protect it from unauthorized access or improper use. SNC does not disclose CPNI outside of the SNC companies or their agents without customer consent except as required or allowed by law. When SNC uses third parties to perform services on its behalf that require the use of CPNI, SNC requires that they protect CPNI consistent with this privacy policy. *SNC does not sell CPNI to unaffiliated third parties.*

Restricting our use of your CPNI

If you wish to restrict our use of your CPNI for marketing purposes, you may contact a customer service representative at the customer service phone number located on your SNC telephone bill or one of the following numbers:

Business – 402-245-4451

Restricting our use of your CPNI for marketing purposes will not affect the provision of any SNC products or services to which you subscribe, nor will it eliminate all types of SNC marketing contacts.

Customer Service Contact Numbers

Business – 402-245-4451

Residential — 402-245-4451 www.sentco.net